



2009-2010 Annual Report



Toronto City Mission

“Giving so others can give”



TORONTO CITY MISSION IS ABOUT RELATIONSHIPS; RELATIONSHIPS THAT EQUIP, RELATIONSHIPS THAT INSPIRE, REALTIONSHIPS THAT CHANGE LIVES.

1 John 4:7-12

Dear friends, let us love one another, for love comes from God. Everyone who loves has been born of God and knows God. Whoever does not love does not know God, because God is love. This is how God showed his love among us: He sent his one and only Son into the world that we might live through him. This is love: not that we loved God, but that he loved us and sent his Son as an atoning sacrifice for our sins. Dear friends, since God so loved us, we also ought to love one another. No one has ever seen God; but if we love one another, God lives in us and his love is made complete in us.

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We Are About Relationships

Message from the Executive Director

Dear Friends,

The theme of this year's annual report is **relationships**. There are many stories of change contained in these pages and in the newsletters you receive throughout the year. These stories have one common theme and that is the critically important role that personal **relationships** play as the basis on which changes occur. Sometimes these **relationships** take years to build to the point that there is mutual trust and a willingness to listen to the message of God's love.

But these trusting **relationships** are not just between our staff and those we serve. They are prevalent among all those who have come into contact with TCM. That includes our volunteers, donors, partners and board members. For this reason, when we were considering how to approach a review of our long term strategy, we decided to involve all the individual groups mentioned above. In September of 2010 we held a strategic brainstorming session where critical questions were posed to small groups of 4 sitting together in a 'café' setting with representation of all our friends. Over 40 people participated. Board members discussed the needs of the communities with community members and volunteers. Donors talked with staff and our church partners about the main reasons why TCM has impacted their lives. The results of these discussions are the basis on which the board will build long term goals and the strategy to achieve these goals. It was incredibly encouraging to see the commitment and dedication of everyone who participated. It was also clear that everything we are and do is guided by God's wisdom and it is through His will that we have been abundantly blessed.

As this report outlines, this has been a very encouraging year at TCM with the growth of programs, numbers of participants and the resources to support this growth. We also made the move from 608 Spadina Avenue, TCM's center of operations for 80 years, to our new offices in Scarborough. I want to thank you, our friends, who have made the difference in how we serve the community. I pray that you too are blessed in your **relationship** with TCM and that we continue to strengthen our **relationship** with each of you.

Faithfully Yours,

Andrew Schell (Executive Director)



Relationships That Changed a Life

By Ocean Chou (Participant in RP3 Employment Mentoring)

I came from China as an international student about eight years ago. Like many other students from China, I continued my education at one of the universities here in Toronto.

Right before I graduated, there was a terrible strike at York University. All the students were told to stay at home and wait, including me. But I couldn't wait...I had to go back to China because my mom was sick. I am the only child in my family and my mom needed me! So I went home.

When I came back to Toronto, the financial crisis hit Canada and it was really tough to find a job, especially for someone like me with limited work experience. I tried everything including internships and co-op placements.

One day, Beth Meng took me to the Bridletowne Park Church and told me there may be someone at the church who could help. That is when I was introduced to Guy Freeman and heard about RP3 Employment Mentoring Program.

I really enjoyed RP3! If I had known about this program before, I would have joined earlier. To me, RP3 is not just about finding a job, it's about **relationships**. I had the opportunity to meet a lot of nice people who were willing to help me and others like me develop job search skills. We joined together to share, support and fight. I felt like I belonged.

RP3 teaches employment skills, like resume writing, interview preparation and network building. I remember attending one of the meetings that Guy

held for RP3 students and our mentors from one of Canada's leading international banks. Everyone was encouraged to say something about the program; what we like, what we learned or even suggestions. I have never enjoyed doing presentations. However, without any preparation, I told them what I really felt. I said, "Now I know I'm not alone. There are people who care about me and are willing to help. Before attending RP3 I had given up. Now I see the light of hope in front of me. I'm not alone and fearful anymore because of you. Thank you!"



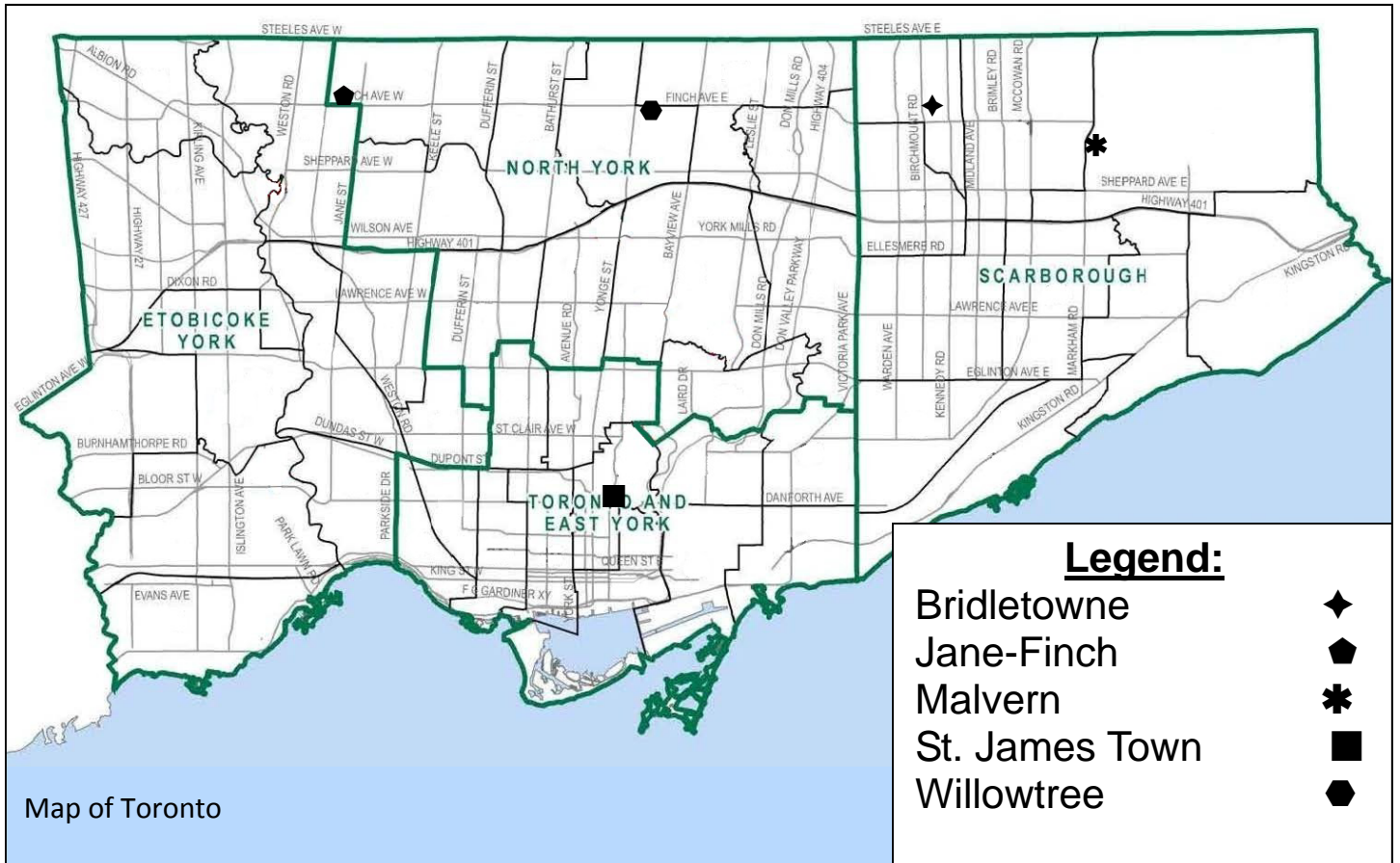
Ocean Chou at RP3

At the end of the meeting, one of the mentors gave me her email address and said we should keep in touch. Later on, she wrote me an email and told me her company was hiring for a position that may suit me. So I applied but did not get the job. I tried again for another position, this time an accounting position (my major at school was accounting).

On the day of my interview, I sat waiting in the same room that I had sat with my mentor practicing and preparing for interviews. When my name was called, I felt very confident and excited because I had a feeling I'd get the job. And I did! I got the job! I still remember how happy I was. RP3 really helped me!

I love my job, but sometimes I still have a hard time at work. Occasionally in the morning while I'm sitting on the subway train on the way to work, I pray. I pray to God for strength and wisdom for the day and I thank him for giving me a job!

Intentional Relationships



Toronto City Mission has five Ministry Locations in Toronto. We believe in incarnational ministry, meaning that our community workers live in the communities where they serve. They seek to **build relationships** with community members, assess their strengths and needs and implement programs based on those observations. We do not believe that “cookie cutter” programs will effectively meet the needs of those we serve; therefore you will see a lot of diversity between sites. The following pages list the programs that Toronto City Mission ran from July 2009 to June 2010. For more information about financially supporting or volunteering for a specific program please contact us at 416-922-6223 or info@torontocitymission.com.

Ministry Sites:
Bridletowne
Jane-Finch
Malvern
St. James Town
Willowtree



Where Relationships are Formed



Our programs are the platform on which **relationships** are formed. They allow us to build trust with children, youth, and parents. Once this trust is established, community members feel comfortable asking for advice, help and prayer.

Adult

Women's Bible Study (*St. James Town*) A small group of faithful women met twice a month to study Scripture and pray. It was amazing to see the women deepen their **relationship** with God and grow to trust one another.

Role Model Moms (*Jane-Finch*) TCM partnered with World Vision Canada through "Partners to End Child Poverty" to provide Role Model Moms for the Jane-Finch Community. This year we ran two sessions of Role Model Moms. Each class had at least 12 people registered. We had the privilege of helping eight moms pass their General Education Equivalency Exam and thus take a huge step toward improving the quality of their lives.



RP3 - Employment Mentoring (*Bridletowne*) This year TCM worked with one of Canada's leading international banks to successfully deliver the RP3 program to over 25 participants.

NEW

Men's Basketball (*St. James Town*) - This program started in the fall of 2009 with five regular attendants. It grew to a thriving program with over 20 men attending. As a result these men even started to attend the Community Potlucks.

NEW

Mother Daughter Crafts (*St. James Town*) - An average of 15 Moms and daughters gathered once a month to learn a new skill and create a piece of art (i.e. mosaics, cards, jewellery...).

Children

Awanas (*St. James Town*) This program was run in partnership with Young Nak Presbyterian Church and provided the 15 children who came each week with a solid foundation in scripture.

KIC - Kids In Community (*Bridletowne, St. James Town*) From September 2009 to June 2010, St. James Town ran 5 days a week of KIC (up from 3 days a week). More than 60 kids were registered for this program and over 30 children attended daily. Bridletowne also ran KIC once a week for 25 children.

Tutoring/Mentoring (*Bridletowne, St. James Town, Willowtree*) This year the tutoring program provided homework help to approxi-

mately 80 children and youth. Dedicated volunteer tutors met with their matched child once each week. The results were obvious... children's grades improved and they became more confident.

NEW

Music Experience (*Bridletowne*) This year 18 kids benefited from a 7 week pilot program in Bridletowne for kids music lessons. These lessons included singing, guitar, and recorder.

NEW

Piano Lessons (*St. James Town*) For the hard working families in St. James Town, piano lessons are not normally an option because of the expense. However, this year 5 children were blessed to receive piano lessons at no cost.

Youth

BLING - Bring Love IN Girls (*Willowtree*) Though small, this program had a huge impact on four young girls teaching them the skills needed to have healthy **relationships** with their peers.

Junior High Ministry (*St. James Town*) Twice a week 15 to 20 junior high aged youth gathered together for Bible study, games and fun.

Senior High Programs (*St. James Town*) The Senior High Program had a group of 20-25 committed young people who attended each week. This year they had the privilege of going on 2 weekend retreats at Deer Lake Camp and Convention Centre.

Teens Leading Communities "TLC" (*Bridletowne, St. James Town, Willowtree*) Through this leadership training program we have seen amazing growth in the participants. We are proud to see our TLCs use their skills to apply for summer jobs and even go on short term mission trips. We want to thank CIBC for making the TLC program possible!

Youth Choir (*Malvern*) The Youth Choir was privileged to perform at numerous churches as well as our "One City One Song" Benefit Concert.

Camps

Family Camp 2009 (*St. James Town*) More than 60 people enjoyed a wonderful time of relaxation at TCM Family Camp located at Camp Koinonia.

Sonshine Day Camp (*All Sites*) We ran five day camps and provided fun summer activities and shared God's love with an average of 175 children each week.

Junior High Day Camp (*St. James Town, Malvern and Willowtree*) We served an average of 25 junior high youth each week.

March Break Camp (*St. James Town*) 30 children attended March Break Camp for a week of fun activities and trips. A highlight of the week was watching our TLCs go from shy introverts, to leaders!

Community

Adopt-a-Family (*All Sites*) During Christmas 2009, 162 were families sponsored through our Adopt-a-Family program. That represents 547 individuals who had a brighter Christmas because of the generosity of individuals, families and companies in our community!

Community Gatherings (*All Sites*) All of our sites provided Christmas Celebrations for their community members. In addition, the families of St. James Town gathered every other month to enjoy a potluck meal. For the second year in a row, Bridletowne helped host the Brookmill School Family Fun Fair.

Family Visits (*All Sites*) We are more than a social service agency that provides services to communities. Family visits help us develop real **relationships** with those we serve and as a result we become friends, mentors, counsellors, cheerleaders, and even a shoulder to cry on.

Relationships That Inspire

As many of you know, we are a relatively small organization and do not have a large staff. Volunteers, Summer Interns, Year-Long Interns and Placement Students are often the touch point for the individuals that attend our programs. These amazing people pour their lives into the children, youth and adults in our communities and build trusting and often **life changing relationships** with them. We want to say thank you! You are an **inspiration** to us!

Highlights

Mission Teams During the summer of 2009, 15 volunteer mission teams gave a week of their summer to help us run day camps across the city. Mission teams alone made up a total of 3955 volunteer hours.

Summer Internship Program During the summer of 2009 we had 28 summer interns serving at day camps in 5 locations across the city.

Year-Long Interns and Placement Students From September 2009 to June 2010 we had 2 year long interns and 6 placement students serving alongside our community workers.

Volunteers From July 2009 to June 2010 invested a total of approximately 10,700 hours to build **relationships** with the children, youth and families in our communities.



Summer Interns 2009

“This program was a challenge, a blessing, a tangible experience of ministry and an incredible opportunity for growth!” - Katie (Summer Intern 2009)

Relationships That Equip

We not only believe that **relationships** are the format in which lives can be **inspired** to **change** but we also rely deeply on **relationships** in the form of partnerships in order to be **equipped** with the resources we need to do relational ministry. Partnership has the power to multiply the effectiveness and breadth of our impact on communities. TCM partners with donors, churches, Christian ministries and corporations. The space, money, resources, and prayer that these partners provide have a cumulative effect on the positive **change** that occurs in the lives and communities we serve. *We'd like to take this opportunity to thank all of our partners!*

Recognition of Sponsors:



Thank you to all the sponsors of "One City One Song" Fundraising Concert! Thanks to your generous support we were able to raise over \$30,000 to make a significant impact in Toronto. Special thank you to our sponsors:

Timbren Industries Inc., Moneris Solutions VanAlstine & Associates, Gundy Jackson, Korn/Ferry International, David Hill, and Howard, Barclay & Associates.

Thank you **VIA Rail** for sponsoring "SpikeBack Against Poverty 2010"! Thanks to your generous sponsorship, we raised \$20,000.

Because of you, 285 inner-city children will be sponsored to attend TCM Sunshine Day Camp.



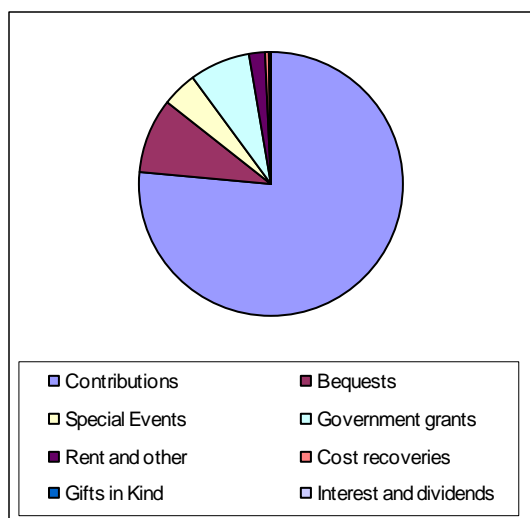
Investing in Relationships

Financial Highlights

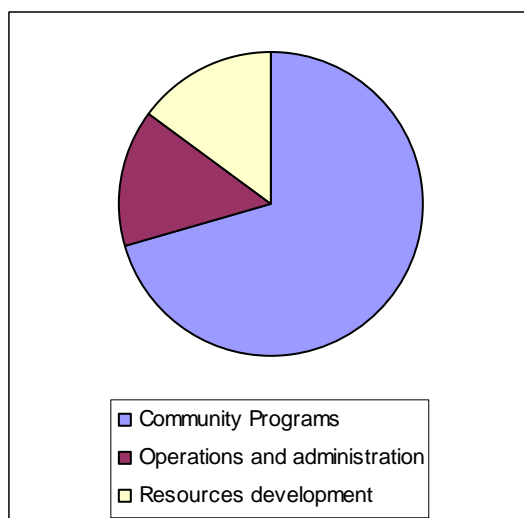
TORONTO CITY MISSION STATEMENT OF OPERATIONS - GENERAL FUND

	2010	2009
REVENUES		
Contributions	707,224	611,625
Bequests	85,000	-
Special Events	41,529	70,655
Government Grants	66,930	55,663
Rent and Other	19,017	36,426
Cost Recoveries	5,985	4,489
Gifts in Kind	1,595	1,890
Interest and Dividends	57	51
	\$ 927,337	\$ 780,799
EXPENSES		
Community Programs	607,229	612,955
Operations and Administration	126,504	132,101
Resources Development	128,104	122,882
Loss on Sale of Marketable Securities	-	32,748
	\$ 861,837	\$ 900,686
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	\$ 65,500	\$ (119,887)

REVENUES



EXPENSES

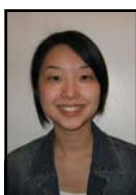
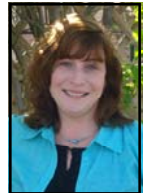


Equipping others for Relationships

Staff 2009-2010

The Staff at Toronto City Mission are motivated for ministry by their **relationship** with God. Out of this **relationship** they are empowered to equip others to build **relationships**. Community workers live in the communities where they work so that they can be intentional about building **relationships** with others. These workers are often the "bridge builders" that connect the families living in a particular community to the volunteers, churches and programs available in that area. A large part of the job of a staff person at TCM is to train volunteers, interns and placement students and to **equip** them with the skills they need to pour into the lives of those we serve. **We are so thankful for our dedicated and caring staff!**

MAIN OFFICE	
Executive Director	Andrew Schell
Director of Ministry	Steve Chu
Development Officer	Maureen Pryce
Sr. Program Director	Elliott Shin
Administrator	Ellie Duiker
Communications	Naomi Van De Visch
Bookkeeper	Carol Bain
BRIDLETOWNE	
Community Worker	Guy Freeman
Community Worker	Nicki Freeman
JANE-FINCH	
Role Model Moms	Emily Slotegraaf
MALVERN	
Community Worker	Gilman Ho
Artistic Director	Cheryl Nembhard
Community Worker	Mimi Quong
ST. JAMES TOWN	
Community Worker	Elita Fung
Community Worker	Jennifer Perry
WILLOWTREE	
Community Worker	Linda Lee
Community Worker	Shelby Hall



Investing in Relationships

Board 2009-2010

BOARD OF DIRECTORS	
Chair	Michael Williams
Vice-chair	Peter VanOordt
Secretary	Trevor Seath
Treasurer	Houston Cheng
	Neil Hodgson
	Mark Reece
	Elaine Sano
BOARD OF REFERENCE	
Joseph S. Aziz	<i>Chairman, Dophes Ltd.</i>
Thomas S. Caldwell	<i>Chairman, Caldwell Securities Ltd.</i>
Jim Cantelon	<i>President, Visionledd</i>
Lorna Dueck	<i>Executive Producer, "Listen Up" TV</i>
Bruce Etherington	<i>CEO, Etherington & Vukets</i>
Paul Henderson	<i>President, The Leadership Group, Team Canada 1972</i>
Rev. Dr. Andrew Stirling	<i>Senior Minister, Timothy Eaton Memorial Church</i>



Charitable Registration number:
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If you would like to donate contact us or donate online
through our website www.torontocitymission.com

